

## OPEX Operation Experience Feedback (Basic Concepts)

**Session:** Consult on-line training schedule

**Registration deadline:** 3 months prior to course

**Duration:** 4 days  
Certificate of attendance will be issued to participants who attend the full course.

**Price:** Contact us

**Code:** CO1014

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### Contact

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### Online catalogue

[www.enstti.eu/training-catalogue](http://www.enstti.eu/training-catalogue)

### Examination:

Knowledge testing (multiple choice exam) will be performed on the full course content and successful candidates will be issued with a Knowledge Certificate.

### Teaching methods:

Lectures, discussions and practical sessions are included.  
Working group exercises and technical visits are supervised by experienced TSO experts.

A USB stick containing the course material will be provided.

### OBJECTIVES

The objective of this training module is to provide the trainees with a practical knowledge of the issues, objectives, methods and tools required for the analysis of experience feedback from nuclear facilities.

### TARGET AUDIENCE

The training course is intended for professionals involved in activities related to nuclear-facility safety monitoring and assessment.

### PREREQUISITES

To derive benefit from the training, participants will need to have basic knowledge in the area of nuclear facility safety.

### LEARNING OUTCOMES

Participants will acquire the knowledge required to implement monitoring activities for the analysis of operating-experience feedback from nuclear facility operators.

### PROGRAM

The course covers the following topics:

- Historical aspects relating to the analysis of operating-experience feedback from nuclear facilities.
- Objectives, issues and limits of the analysis of operating-experience feedback from nuclear facilities.
- National and international regulatory contexts.
- Tools for analyzing and utilizing experience feedback.
- Incident analysis methods, more particularly for the organizational and human aspects.

The work is based on concrete examples and performed in groups. It enables trainees to better understand the various aspects brought up in the theoretical classes (especially on the organization required and the analytical methods used).

At the end of the module, a roundtable discussion session addresses issues identified by participants. It is followed by an assessment during which participants give their impressions of the module, with a review of the degree to which the needs expressed on the first day of training were met.